



## FAMILY CARE INSURANCE

Underwritten by:



Powered by:



In partnership with:



## Terms & Conditions

### Eligibility

Any Kenyan resident 1-75 years. Family Members include parents, spouse and/or biological children. You need to add a next of kin to your registration details.

### Activation

Your Turaco Family Care policy is active from the date of full payment. For the first 15 days, hospitalizations or death as a result of an accident will be covered. After 15 days waiting period, all benefits will be covered. The waiting periods will also apply any time a customer reinstates benefits after they have expired or adds a family member.

### Claims

To claim, call 0725 525561 and an agent will assist you. Report the claims within one (1) week of event.

- Hospital Cash claims will be paid to the customer.
- Life claims will be paid to the named Next of Kin or first family member listed.
- Accidental disability claims will be paid to the customer

All claims will be paid within 72 hours of receiving full documentation. Customers cannot claim more than once for any event, except for Hospital Cash; a Life claim cover will be covered by a maximum of one (1) policy.

### Terms of cover

Cover is provided monthly upon the payment of full premium to Turaco. Failure to pay premiums will cause cover to cease.

### Exclusions

You cannot claim if any of the covered risks occur as a result of the use of drugs, alcohol, engaging in criminal activity, riots, demonstrations, suicide, self-inflicted injury, war or terrorism.

### Personal data

All customer information collected will be held securely by Turaco. Turaco may share customer data with third parties for the purposes of policy administration and communications.

For more enquiries  
Call/WhatsApp:  
020 241 2221 or 0725 525 561

Opening Hours:  
Monday to Fridays. 9:00 am to 5:00 pm  
(Excluding public holidays)



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# WHAT IS FAMILY CARE INSURANCE?

Family Care is a simple and affordable insurance cover that takes care of you and your family when you need help.

Sign up today to have you and your family covered!

## BENEFITS

1

### Hospital Cash Cover

You can claim if you (or an insured family member) are hospitalized for any reason for three consecutive nights or more at any registered hospital in Kenya.

2

### Life Cover

Incase a person insured passes away, loved ones can make a claim. This benefit is payable to your Next of Kin or immediate family member.

3

### Accidental Disability Cover

You can claim if you (or an insured family member) is permanently disabled as the result of an accident.



CATEGORY	ANNUAL BENEFIT	PRICE/MONTH
STANDARD	Hospital Cash ---8,000	Kshs 150 (Individual)
	Life Cover-----50,000	Kshs 300 (Family 4 people)
	Accidental ----- 50,000	Kshs 450 (Family 5+ people)
PRESTIGE	Hospital Cash ---10,000	Kshs 300 (Individual)
	Life Cover ----- 70,000	Kshs 600 (Family 4 people)
	Accidental ----- 70,000	Kshs 900 (Family 5+ people)
PREMIER	Hospital Cash - 20,000	Kshs 500 (Individual)
	Life Cover-----100,000	Kshs 1,000 (Family 4 people)
	Accidental --- 100,000	Kshs 1,500 (Family 5+ people)